

EMP 014: NEW WORLD OF WORK SKILLS: COLLABORATION

Originator

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Co-Contributor(s)**Name(s)**

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Justification / Rationale

Reduce class size due to short-term course offering.

Effective Term

Fall 2022

Credit Status

Credit - Degree Applicable

Subject

EMP - Employability Skills

Course Number

014

Full Course Title

New World of Work Skills: Collaboration

Short Title

COLLABORATION

Discipline**Disciplines List**

ALL DISCIPLINES

Modality

Face-to-Face

100% Online

Hybrid

Catalog Description

Develop or improve your ability to Collaborate in the workplace by recognizing the benefits of a diverse team; respecting people's differences; sharing leadership; gathering ideas; offering help; encouraging others; and finding positive ways to resolve conflict.

Schedule Description

Develop or improve your Collaboration strength in the workplace.

Lecture Units

0.5

Lecture Semester Hours

9

Lab Units

0

In-class Hours

9

Out-of-class Hours

18

Total Course Units

0.5

Total Semester Hours

27

Required Text and Other Instructional Materials
Resource Type

Web/Other

Open Educational Resource

Yes

Year

2018

Description

New World of Work Instructional Materials available through Linked Learning/New World of Work.

Class Size Maximum

20

Course Content

1. Building a diverse team.
2. Technology to assist in team tasks.
3. Differences and commonality in team members.
4. Dealing with Conflict.
5. Leading a team.

Course Objectives

Objectives	
Objective 1	Learn the benefits of a building and effectively working with a diverse team.
Objective 2	Find positive ways to resolve conflict.
Objective 3	Learn how people's differences and commonality can strengthen a team.
Objective 4	Learn how to share leadership by gathering ideas from all members.

Student Learning Outcomes

Upon satisfactory completion of this course, students will be able to:	
Outcome 1	Demonstrate an understanding of how building and effectively working with a diverse team enhances performance and benefits the workplace.

Methods of Instruction

Method	Please provide a description or examples of how each instructional method will be used in this course.
Discussion	In class discussion and/or online Canvas discussions on beginning of class survey and analysis of life experiences with teams and conflict.
Collaborative/Team	Creation of cooperative learning tasks such as a small group or paired activities to evaluate "What Not to Do" videos.
Technology-based instruction	Use of learning materials available on the web, including "What Not To Do" videos.
Lecture	Presentation of diverse team building, leadership and conflict resolution techniques.
Self-exploration	Survey at beginning of class to determine current viewpoints on teams and conflict resolution; survey at end of class to determine how course content impacted those viewpoints.

Methods of Evaluation

Method	Please provide a description or examples of how each evaluation method will be used in this course.	Type of Assignment
College level or pre-collegiate essays	Writing Assignments completed out-of-class analyzing "What Not to Do" videos presented in-class.	In and Out of Class
Student participation/contribution	Class discussion and questions on beginning of class survey results and assigned readings.	In Class Only
Self/peer assessment and portfolio evaluation	Surveys at beginning and end of class; self analysis of life experiences with teams and conflict presented during in-class discussions and also presented as an out-of-class critical thinking writing assignment.	In and Out of Class
Group activity participation/observation	Activity based analysis of videos and reading materials as applied to the diverse team building and conflict resolution content of the course.	In Class Only
Presentations/student demonstration observations	Presentations on development of academic and workplace goals for creating and leading diverse teams and for implementation of successful conflict resolution.	In Class Only

Assignments
Other In-class Assignments

1. Beginning of semester survey to determine current Awareness of Collaboration issues and opportunities.
2. Individual or Group projects designed to investigate commonality and differences in team members and how it impacts team strengths.
3. Online research and activities to investigate technology available to assist with team tasks.
4. Case studies designed to demonstrate effective methods for dealing with conflict.
5. Online individual, small group, or paired presentations designed to identify and apply effective communication tools and techniques.
6. End of semester survey to identify Collaboration strengths and weaknesses.

Other Out-of-class Assignments

Students are expected to spend a minimum of eighteen hours on outside assignments which include a variety of video resources, self analysis of life experiences, and development of academic and workplace goals.

Grade Methods

Letter Grade Only

Distance Education Checklist

Include the percentage of online and on-campus instruction you anticipate.

Online %

100

Instructional Materials and Resources

If you use any other technologies in addition to the college LMS, what other technologies will you use and how are you ensuring student data security?

New World of Work materials are maintained by Shasta College and made available to faculty and students through Linked In Learning which requires password access.

If used, explain how specific materials and resources outside the LMS will be used to enhance student learning.

New World of Work materials have been developed at the state level in collaboration with industry and vetted as appropriate to enhance the learning experience.

Effective Student/Faculty Contact

Which of the following methods of regular, timely, and effective student/faculty contact will be used in this course?

Within Course Management System:

Discussion forums with substantive instructor participation
Online quizzes and examinations
Private messages
Regular virtual office hours
Timely feedback and return of student work as specified in the syllabus
Video or audio feedback
Weekly announcements

External to Course Management System:

Direct e-mail
Posted audio/video (including YouTube, 3cm mediasolutions, etc.)

For hybrid courses:

Scheduled Face-to-Face group or individual meetings

Briefly discuss how the selected strategies above will be used to maintain Regular Effective Contact in the course.

This class will be taught either online or as a hybrid via Canvas. Instructors will use asynchronous text and video messages to interact with the students. Also, discussions boards, constant announcements will be used. Zoom virtual office hours with screen sharing and interaction capabilities will be available.

If interacting with students outside the LMS, explain how additional interactions with students outside the LMS will enhance student learning.

Canvas is used for external interaction as well.

Other Information

Provide any other relevant information that will help the Curriculum Committee assess the viability of offering this course in an online or hybrid modality.

All materials for the course are web-based so online and/or hybrid modality is appropriate.

MIS Course Data

CIP Code

32.0105 - Job-Seeking/Changing Skills.

TOP Code

051800 - Customer Service

SAM Code

C - Clearly Occupational

Basic Skills Status

Not Basic Skills

Prior College Level

Not applicable

Cooperative Work Experience

Not a Coop Course

Course Classification Status

Credit Course

Approved Special Class

Not special class

Noncredit Category

Not Applicable, Credit Course

Funding Agency Category

Not Applicable

Program Status

Stand-alone

Transfer Status

Not transferable

Allow Audit

No

Repeatability

No

Materials Fee

No

Additional Fees?

No

Approvals**Curriculum Committee Approval Date**

05/03/2022

Academic Senate Approval Date

05/12/2022

Board of Trustees Approval Date

5/20/2022

Chancellor's Office Approval Date

5/20/2022

Course Control Number

CCC000611816

Programs referencing this course

Hospitality Management Certificate of Achievement (<http://catalog.collegeofthedesert.eduundefined/?key=117>)
Building and Energy System Professional (BESP) Fundamentals (<http://catalog.collegeofthedesert.eduundefined/?key=145>)
New World of Work: Employability Skills Certificate (<http://catalog.collegeofthedesert.eduundefined/?key=324>)
Hospitality Management AS Degree (employment preparation) (<http://catalog.collegeofthedesert.eduundefined/?key=60>)
Agriculture Office Assistant Certificate of Achievement (<http://catalog.collegeofthedesert.eduundefined/?key=84>)
Agriculture Office Professional Certificate of Achievement (<http://catalog.collegeofthedesert.eduundefined/?key=85>)